

# TRAVEL TALES WORKSHOP - 22 FEBRUARY 2019

How do you travel to appointments at the health centre?

By bus. Quite often not a suitable time

By taxi which is £3.50 each way. Ninewells is £50 one way!

Taxi needed as bus times don't match appointments

I am able to drive or walk at the moment. There is a steep hill!

I am a full time carer so i take the car

Difficult parking at the health centre

Difficulty accessing cars depending on medical condition - often have to go to medical centre several times a week

Walk within reasonable distance but there will come a time when i can't do that

# How do you travel to appointments elsewhere within Angus / Tayside?

Drive -  
need transport  
volunteer or  
ambulance as i  
can't use public  
transport

Require  
voluntary  
drivers

Whitehills - you can  
get there by bus in  
the afternoon but  
buses in the  
afternoon for return  
to Brechin only go to  
Lunanhead until 5pm

Don't fit patient  
transport criteria

Arbroath  
Hospital - bus or  
taxi or my son  
takes time off  
work

Community  
ambulance -  
from Arbroath  
but not an early  
uplift i.e. 7am

Very hard to make  
appointments.  
Supposed to get  
letter and phone  
for transport

It took me 7  
buses to get to  
Ninewells and  
back

Can't get the X7  
service because i  
have a disability

Not enough general  
information on what's  
going on in Brechin -  
suggest City Hall  
display board

# What makes it difficult for you to make travel arrangements for appointments?

Appointments to Ninewells very early. Difficult getting ambulance before 9am. Have to depend on friends and neighbours

At their discretion if you get transport. Criteria too vague

Appointments - out with Tayside and Jubilee Hospital appointments different days. Put them up at hotel.

Patient transport services finish at 4pm - outwith appointment times

Coordination of appointment times with patient transport - voluntary transport.

Centralisation of Health Services - detrimental to people living in Brechin

At my last appointment i was asked how i got shopping - taxi if necessary - I was told to use that to get to hospital

90 minutes to try to access transport on behalf of a friend Edinburgh for heart specialist

Consultants used to come up to Community Health Centre - Maud, Dial-a-bus but uptake was poor so it stopped

# What would make it easier for you to get to your appointments?

Hospital buddy who waits to meet you at Ninwells door

Volunteer drivers

Transport from home to hospital / clinic and health centre to suit patient. Elderly have mobility and eyesight problems

Consider a carer attending

More consideration given to postal address re appointments. Realistic appointment times for those living in rural areas

Patient transport to be more available

Friends

Volunteer transport / hospital transport to be arranged by whomever makes the appointment at their discretion. Needs to be simplified

Volunteer drivers - must be a stated charge to cover costs. Part subsidised, part donation